



SHAMBALA FESTIVAL 2025: ARTIST INFO

This information is all available to [view online](#).

CONTACTS

General Advancing, Logistics and Ticketing

Oriana

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+44 (0) 7719791690

Music Office (between Tue 19th Aug – Mon 25th Aug)

+44(0) 330 120 1737

Technical Production

Jack

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PASSES

- ♥ Every individual will require their own unique e-ticket for accreditation
- ♥ Your **Group Leader** will be sent a link to our **Eventree Ticket System**. This will guide them through the process of generating and distributing your act's e-tickets to each individual
- ♥ Performer Tickets will **not** be valid for entry to the festival until **Thursday 21st August**

DIRECTIONS

PLEASE ARRIVE AND CHECK IN WITH US AT LEAST 3 HOURS BEFORE YOUR SHOW TIME (unless we specify an earlier time in your technical advance)

The nearest Postcode is [NN6 9NA](#). Follow directions for this postcode then follow the signs for the designated gate shown on your vehicle pass.

What3words: **buzzing.factored.salad**

Old school directions:

From **M1, Junction 19** take the **A14 East**

At **Junction 2** of the **A14** head north on the **A508**, towards Market Harborough

GATE OPENING TIMES

- ♥ Please make sure to check the gate opening times when you are sent your passes
- ♥ **IMPORTANT:** The Performer & Crew gate closes at 22:00 each night. You will not be able to enter the festival site after this time. If you arrive after 22:00, you will be held in a holding area overnight until the gates open again at 08:00

PUBLIC TRANSPORT

- ♥ The nearest Train Station is **Market Harborough**
- ♥ Please check our website for information on [Train and Shuttles](#)
- ♥ **Please do not rely on the local taxi firms for getting to and from site unless booked in advance**

PARKING

- ♥ **Music Reserved Parking** is a compound for Performers. It is secure so you can keep your instruments and kit safe in your vehicles
- ♥ **PLEASE NOTE: Music Parking** is very limited in space. If your group is coming in lots of vehicles, we will have to park some of them in **Crew Parking**
- ♥ **Crew Parking** is a little further away, so we advise that you use vehicles in Music Parking for storage of instruments and Crew Parking for people
- ♥ **Production Passes** allow vehicles to access the backstage area of the main stages. Not everyone will need this and we will allocate these as required

CAMPING

- ♥ You will be able to camp in **Performer Camping**
- ♥ People with Public wristbands, **WILL NOT** be allowed access to this area. You will need to join friends in public camping if you want to camp together

MUSIC OFFICE

- ♥ On arrival, please check in at the Music Office to:
 - Let us know you have landed
 - Receive any meal tickets arranged

- Receive wristbands for your venue
- Sort out any on-site transport
- Answer any further questions
- ♥ Please come and check in with us here when you arrive - **at least 3 hours before your show**
- ♥ We are located at the pedestrian exit of our **Music Parking / Performer Camping Field**

ON-SITE TRANSPORT

- ♥ Vehicles will not be allowed to drive onto the public site
- ♥ Instead, transport can be arranged from the **Music Office** to your venue
- ♥ After your show, your stage manager will radio for return transport

CHANGE OVERS AND LINE CHECKS

- ♥ Changeovers are tight (around 30 minutes between shows) so require your cooperation to keep the program on schedule
- ♥ All our engineers and stage managers are excellent, please trust them!
- ♥ No matter when your show starts, the scheduled finish time has to be kept to or the schedule will fall apart

PERFORMER FOOD & DRINKS

- ♥ Each member of your touring party will get one meal voucher, these can be redeemed at any of our on-site food stalls
- ♥ We will have zero waste snacks and a few drinks per person at the stage
- ♥ Please note [Shambala is meat and fish free](#)

MERCHANDISE

- ♥ You will be able to sell merchandise either next to your stage or at our festival merchandise store. We will not be able to provide staff or equipment for this but will have a basic set up for you (table, under cover)
- ♥ We will not charge a commission for this

SUSTAINABILITY at SHAMBALA

- ♥ Shambala Festival prides itself on being as environmentally friendly as possible and has been recognised as a pioneer in event sustainability. Please help us on our journey to continuously reduce our impact on our wonderful planet!
- ♥ [Learn more about our sustainability work!](#)

Bring a Bottle Campaign

In 2014 we banned the sale and distribution of all plastic bottles. This has saved the use of hundreds of thousands of bottles.

Please bring your own re-usable water bottles

Meat & Fish Free Shambala

To draw attention to the impact of the meat and fish industry on the planet, in 2016 we made Shambala completely Meat & Fish free. This includes all traders and all backstage hospitality

We cannot wait to welcome you!

Shambala Music Team